

Warranty Information

Blue M Product Line

2 Year Labor, 2 Year Parts with a start date based on the date of shipment of the unit. The purchase of a TPS Preventative Maintenance & Calibration at the end of year two will extend the warranty an additional year up to a total 3 Year Parts and 3 Year Labor Warranty. (Outside of the contiguous 48 States, the warranty is limited to a 2-year parts only warranty. Third year parts warranty available with the purchase of our PM & calibration services.)

TPS reserves the right to suspend and withhold service under this Warranty in the event of noncompliance by the Customer to any terms and conditions of this Warranty or the applicable purchase order or invoice. Further, TPS shall not be liable for any loss of production, expenses, and inconveniences incurred due to such suspension or due to time needed to respond to a warranty claim.

TPS reserves the right to have documentation signed before arriving on a customer site explaining the potentials costs to a customer if the warranty visit is not classified post visit as a warranty call. Costs associated with providing parts or services not related to a defect classified as warranty by TPS will be billed accordingly.

Standard shipping is included for warranty replacement parts. Expedited shipping is available. Consult TPS for expedited shipping rates.